

Nominee, Secretary

Shawndalyn Duncan, ENP, Dispatcher II/ACC, San Diego State University Police Department



I have been in the public safety communications field for ten years beginning my career with the City of Morro Bay Police Department where I dispatched for both Police and Fire. I am now with the San Diego State University Police Department and have been managing the communications center for the past five years. During my time with SDSU PD, I had the privilege of coordinating a 9-1-1 project from inception and facilitated the department in becoming a Public Safety Answering Point in August 2010. The project allowed me to gain extensive knowledge of the California State 9-1-1 Office policies and sparked my enthusiasm for the 9-1-1 industry. I expanded my knowledge of 9-1-1 by earning my certification as an Emergency Number Professional (ENP) in October 2010.

If given the opportunity to serve as Secretary for CALNENA, I will use my knowledge and experience to promote the California chapter of the National Emergency Number Association in all endeavors. Serving as an elected official of the CALNENA Executive Board would be an honor, and I look forward to contributing to the continued improvement of the 9-1-1 industry and taking an active role in the future of 9-1-1 in California.