

CALNENA 2010 ANNUAL CONFERENCE BREAKOUT SESSIONS

**THIS IS A DRAFT, FINAL SESSIONS/DATES/TIMES WILL BE PUBLISHED
IN THE CONFERENCE PROGRAM**

KEYNOTE SPEAKERS

TUESDAY, MARCH 2ND - LT. TIM DOONAN, DEBRIEF, COVINA PD CHRISTMAS EVE MASSACRE

WEDNESDAY, MARCH 3RD - BETSY SMITH, A REAL WORLD GUIDE TO ORGANIZATIONAL COMMUNICATION

- The Future of 9-1-1 GIS
- NG NOW!!
- Voice vs. Content Delivery in the PSAP of the Future
- Effective use of Interpreters on 9-1-1 calls
- Officer Survival for Police Dispatchers
- Optimizing Public Safety Service Levels and Investment returns with CAD
- 9-1-1 Wireless Sector routing in California - Shaving time - Saving Lives - A Success Story
- California Leading Telematics
- E9-1-1 Deployments
- Get Behind the Wheel: Building Your PSAP's Roadmap to Next Gen 9-1-1
- Next Gen Deployment in CA
- In the News
- A Strategic Roadmap to NG 911
- Are We Our Own Worst Enemy
- The Oakland Tragedy, California Dispatchers Respond
- Making your Voice Heard: You Can Help Shape the Future of 9-1-1 through the State 9-1-1 Advisory Board
- How to Give Negative Feedback - Positively
- Web GIS Provides Situational Awareness for Emergency Management
- Why is GIS Important to NG9-1-1?
- Applications in a Next-Gen E9-1-1 World
- Integrating a NG 9-1-1 Capable PSAP
- Rich Media Dispatching - Using the Power of IP
- Advanced MIS Applications for the Call Center
- Designing a Fundable Solution
- When do I call those terrorism people?
- Dealing with the Mentally ill caller
- Supervisor Expectations
- Attack on Mumbai - Lessons for America
- Non-Service Initiated and Progress on Preventing Harassment
- State of the State 9-1-1 Office
- CA VoIP E9-1-1 Deployments and New Technologies
- What you need to know about NENA's new cyber security standards
- Preventable - Predictable
- 10 Steps to Improving your Supervisory Success
- You Just Never Know
- Community Emergency Notification Systems: Operational Perspective
- Dispatch Complacency
- 9-1-1 For Kids
- Do Emergency Responders Need More Information?
- EcATS Implementation Status Update
- Disaster Recovery /Securing Data
- NG9-1-1 Interoperability: Core Logging Services