



**Verizon Business Conferencing
CALNET 2
Presented by: Kristi Mercado**

February 25th, 2009

**World-class Service &
Technology Experience
*Where Successful Meetings &
Technology Converge***

global capability. personal accountability.

CALNET 2 Conferencing and Collaboration

Audio Conferencing	Net Conferencing	Video Conferencing	Mobile
<ul style="list-style-type: none"> • Operator-attended or self-service • Helps improve productivity • Quickly disseminate information • Access anywhere, anytime 	<ul style="list-style-type: none"> • Operator-attended or self-service • Multiple delivery methods • Integrates with audio conferencing • Streamlines communications 	<ul style="list-style-type: none"> • Premier/standard service levels • IP video conferencing • Meet virtually and control T&E • Accelerate decision making 	<ul style="list-style-type: none"> • “Cool Tool’s” • Mobile Conferencing Connection • Integrates conferencing on the move



State of CA – Live Applications

- **CA Fire Storms** – Business Challenge was existing PBX Conferencing bridges didn't have the Scalability or security needed to accommodate the influx of usage.
- Business Solution - Using Audio conferencing services under CALNET 2 on a secure, scalable and redundant network
- **Northern CA (580 Collapses at 3:30 AM on a Sunday Morning)**
Business Challenge was to mobilize multiple Agencies and Local Government teams immediately.
- Bring multiple Emergency response teams together by a blast dial out from our conferencing bridge
- **State Wide Flooding** –
- Business Challenge to have a conference line open 24x7 for real time updates on a secure scalable level connecting multiple Local Govt and State Agencies together
- Business Solutions – CALNET 2 Audio Conferencing Bridges (Instant Meeting 100 Lines and Premier Level service) Secure, Scalable and immediate

Audio Conferencing

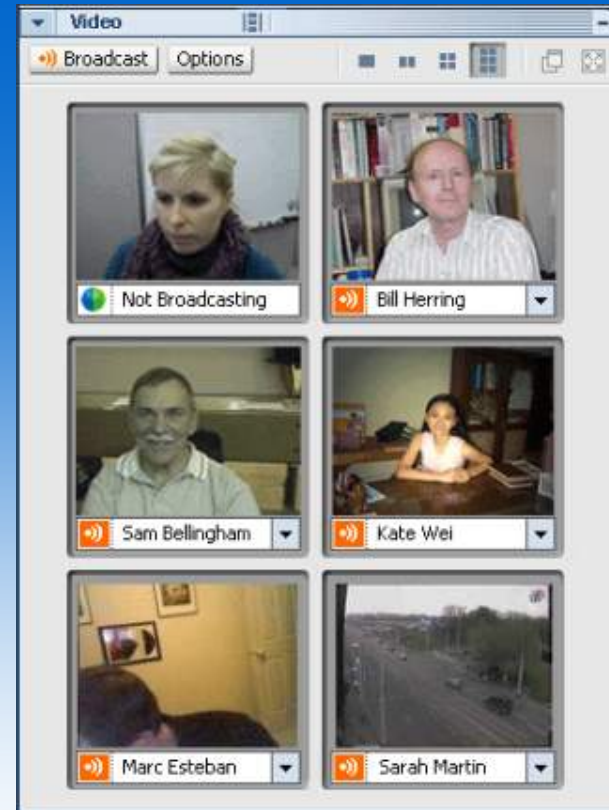
- **Premier** – Reserved in advance, Attendant supports the call, Advanced Features (Q&A, Greeting, Participant List, Meeting view, etc)
- **Standard** – Reserved in advanced, Attendant greets participants, insures call quality for first 15 minutes, available on request by pressing (*0)
- **Instant Meeting** – Reservationless, IP, Self Service options (On-demand, DTMF functions, Web Moderator, Mobile Conference Connect)

Web Collaboration Tools

- **Web Collaboration enables you to reach participants around the world simultaneously bringing real-time collaboration**
 - improve meeting effectiveness and efficiency
 - connect and engage remote users at any location at any time
 - cut departmental travel expenses
 - Go Green
- **Web Collaboration offerings have flexible packages to suit all business requirements**
 - Per minute, Tiered minutes, and Named host
 - Cisco/WebEx Partnership


Connecting a mobile work force

- **High-performance data sharing**
 - Bandwidth efficient, low-latency
 - Optimized document support
 - Advanced sharing for complex graphics
- **Integrated voice and video**
 - PSTN and VOIP conferencing
 - Integration with audio providers
 - Integrated H.264 desktop video
- **Robust APIs and integrations**
 - Desktop and productivity applications
 - Line of business applications



Conferencing Collaboration Calculator

Conferencing Savings Calculator - Verizon Business - Microsoft Internet Explorer provided by Verizon

 **CONFERENCEING SAVINGS CALCULATOR** [Close](#)

SUCCESSFUL MEETINGS WITHOUT LEAVING YOUR OFFICE

Be productive. Save money. Help the Environment.

The costs of meetings add up fast. Especially when you factor in the time, expense, and inconvenience of travel. With our conferencing services, you can hold efficient meetings without leaving your office. That means you spend less effort on travel and more on your work. Plus, you reduce your business's carbon emissions in the process. It's a win-win.

Answer these questions to calculate the potential cost savings and carbon savings of your next conference.

What type of conference will you be holding? Audio Audio & Net Video

Where is the location of the conference? (Select one)

How many individuals will be attending? And from what location?

How many individuals will be attending? And from what location?
[Add another individual or group](#)
(Up to six countries allowed.)

What is the planned duration of your conference?

In which currency would you like to see your results?

[See our methodology](#)

Services and/or features are not available in all countries/locations, and may be procured from in-country providers in select countries. We continue to aggressively expand our service availability around the world. Please consult your Verizon Business representative for service availability. [Contact us](#)

[About Verizon](#) [Privacy Policy](#) [Legal Notices](#) [Verizon.com](#) [Site Map](#)



Video Conferencing



- **Premier** – Reserved in advance, Attendant supports the call, Advanced Features (Dial Out, Q&A, technical support, Greeting, etc). Supports ISDN & IP services in a mixed environment. Public Room scheduling available. Audio add on is available for participants that can not join the video portion or if video is disabled.
- **Standard** – Reserved in advanced, Attendant greets participants, performs roll call, insures quality of call and all participants are present and disconnects. Available on request by pressing (*0) on video remote keypad. Audio add on is available for participants that can not join the video portion or if video is disabled.
- **Instant** – Subscription based service, that is reservationless for up to 6 participants in any combination of audio or video participants, at any time. Speed supported up to 384KBPS via ISDN or IP.

“Cool Tools” Mobile Conferencing Connection



Features

- Send e-mail meeting invitations from your mobile device
- Access to “Click to Join” features
- Initiate an Instant Meeting conference and add participants instantly
- Utilize same Dial in numbers and Passwords as regular conferencing

Benefits

- Coordinate spontaneous meetings
- Provide instant access to meeting details for participants
- Help increase productivity while out of the office

“Cool Tool’s”



- <https://e-meetings.verizonbusiness.com>
- Web moderator/e-meetings
- Microsoft[®] Office[®] integration
- WebEx “Oneclick” Meetings
- Translation Services for Conference Calls
- ADA Compliant
- HIPPA Compliant

Thank You



Kristi Mercado

US Govt Conferencing and Collaboration Manager

Kristi.Mercado@verizonbusiness.com

(925) 759-3230

