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## Monday, February 26, 2018

### Exclusive Training Courses : (Separate registration and payment required)

0800-1700	Dispatcher Bullying	Syros
0800-1700	Communications Technology in 9-1-1	Delphi AB
0800-1700	Assessing the Suicidal Caller	Milos
0800-1700	Tactical Dispatch Concepts	Rhodes

### Industry Leaders Forum (Separate registration and payment required)

0800-1200	Aaron Donato "A Manager's Survival Guide"	Aventine DEF
1200-1300	Lunch (included with your ILF payment)	Aventine DEF
1300-1700	Dr. Kim Miller "Getting Out of Your Own Way: How to Take Leadership to the Next Level"	Aventine DEF

### MCTE Events

0700-1700	CALNENA 9-1-1 MCTE Registration open	Grand Foyer
1300-1600	Tabletop Setup	Barcino/Vicino Ballroom
1700-1730	9-1-1 For Kids presentation	Foyer C
1730-1900	Bienvenidos Recepción (must be a registered MCTE attendee)	Asteria Terrace

## Tuesday, February 27, 2018

0700-1500	CALNENA 9-1-1 MCTE Registration open	Grand Foyer
0700-0800	Breakfast (must be a registered MCTE attendee)	Aventine Ballroom
0800-1000	Opening Ceremonies/Keynote Speaker <i>KEYNOTE: Redmond Ramos "Success Through Struggle"</i> Bill McMurray Award presentation	Aventine Ballroom
0700-1000	Tabletop Setup continues	Barcino/Vicino Ballroom
1000-1500	Partner table tops open (1000-1200 & 1430-1500 exclusive hours)	Barcino/Vicino Ballroom
1200-1300	Lunch (Diamond Partner presentations)	Aventine Ballroom
1210-1230	Airbus	Aventine Ballroom
1230-1250	FirstNet Powered by AT&T	Aventine Ballroom
1315-1745	Breakout Sessions	2 <sup>nd</sup> Floor
1800-2200	Viva La 9-1-1 Fiesta	Pool Area

## Wednesday February 28, 2018

0700-1200	CALNENA 9-1-1 MCTE Registration open	Grand Foyer
0700-0800	Breakfast (must be a registered MCTE attendee)	Aventine Ballroom
0800-1000	General Business meeting/Keynote <i>KEYNOTE: Rick Braziel "Bringing Calm to Chaos"</i> ENP Recognition Executive Board swearing in	Aventine Ballroom
1000-1230	Partner table tops open (exclusive hours)	Barcino/Vicino Ballroom
1230-1530	Tabletop teardown	Barcino/Vicino Ballroom
1230-1330	Lunch (Diamond Partner presentations)	Aventine Ballroom
1240-1300	Atos	Aventine Ballroom
1345-1630	Breakout Sessions	2 <sup>nd</sup> Floor
1630-1700	Ice Cream Social/Prizes	Asteria Terrace
1700-1815	Breakout Sessions	2 <sup>nd</sup> Floor

## Thursday, March 1, 2018

0800-1215	Breakout Sessions	2 <sup>nd</sup> Floor
0800-1600	NENA "Leadership in the 9-1-1 Center"	Andros